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Welcome to Rafting In The Smokies!

We hope you're excited about your whitewater rafting trip. We're sure looking forward to having you. The following instruction sheet will help you prepare for your trip. **Please read over it carefully.**

**Your Confirmation, Your Map, and Your Release Forms Are Enclosed, Please:**

- 1) Verify the date and time of your trip. If they are incorrect, notify us immediately.
- 2) Read the directions on your map ahead of time. Travel times are listed. You must be **at our river outpost 45 minutes before your trip time.** Failing to show on time will forfeit your deposit. If you must cancel, 48 hours notice is required. No refunds the day of or before the trip. Group reservations require 14 days notice of cancellation for full refund.
- 3) Every person 18 years and older must fill out and sign their own release form. All children under 18 years of age must have a parent/legal guardian fill out and sign the appropriate part of the form. You may then sign the photo release section at the bottom of the form. Bring the release forms to the river outpost.

**We Raft Rain or Shine**

Whatever the weather, you need to be at the river outpost 45 minutes prior to your reserved trip time. If it's cool or rainy, we will provide you with nylon jackets (and pants in the spring and fall), but most of the time rain offers a welcome cooling factor on hot summer days. During the summer we also recommend wearing waterproof sunscreen (available at our store).

**What to Wear**

Be prepared to get wet. We recommend wearing shorts, t-shirt or a bathing suit, something you're comfortable getting wet in, tennis shoes, deck shoes or river sandals. **NO Crocs, flip-flips, or bare feet allowed.** Wearing secure footwear is required by the county. Failure to wear proper footwear will result in forfeiting your trip without a refund. If needed, we have proper footwear for sale in our store.

Bring a towel and change of dry clothes and shoes. We have changing facilities, restrooms and hot showers. Never wear jeans or sweats, especially when it's rainy or cool; they absorb water and keep you wet the entire trip. If you feel you need extra clothing we recommend nylon, fleece, polypropylene or wool (we recommend wool socks in the spring and fall).

**Glasses and Valuables**

If you wear glasses, we suggest you use an eyeglass retainer (available at our store). If you wear contact lenses and are used to playing in the water with them, wear them. If not, wear glasses with a retainer.

Cold water makes even the snug jewelry loose. Don't wear any jewelry (earrings, rings, necklaces) that you are not prepared to lose to the river.

Don't bring a camera. Our professional photographer will take a series of digital photos of each raft. These photos will be available for viewing in our store after your trip. You can purchase a single photo or an action sequence to receive digitally via AirDrop or email. **Be sure to remember your guide's name.** Rafting In The Smokies assumes no responsibility for the loss of any valuables.

**Your Car and Your Keys**

Be sure the trunk and all the doors of your car are locked before you head down the river. **DO NOT LOCK YOUR KEYS IN YOUR CAR.** We provide a safe place for your keys during your trip.

**Just A Reminder**

For your safety, no drinks, alcoholic beverages or food are allowed on the trip. There is no alcohol allowed on premises, and no one may raft while pregnant. Rafting in the Smokies reserves the right to refuse anyone. Trip fees include everything you will need for your trip, all river equipment, transportation from the river outpost to the river, taxes and river user fees.

If there is anything else you'd like to know or have explained before your trip, call us. We're looking forward to meeting you.